

Press Release

March 25th 2008

European Electronique's Green One Stop Shop Technology is the Icing on Banbury's Cake

Oxfordshire VAR European Electronique has teamed up with Cherwell District Council to help improve customer and staff access to the council's services at Bodicote House in Banbury. The new One Stop Shop council embraces an environmentally efficient, greener ICT solution. It will also comply with the Disability Discrimination Act bringing services together on the ground floor of the building allowing customers to access all departments and facilities from a single location.

Portfolio Holder for Customer Service and ICT, Cllr Nicholas Turner, said:

"Cherwell District Council's One Stop Shop approach is being hailed as a model of good practice. It has been built in partnership with public and private sector organisations and it is just the first stage in our journey towards excellence. European Electronique have worked closely with ICT staff at the Council to ensure that their technology fully meets the needs of our staff and customers while delivering an efficient, value-for-money service. Together, we will be monitoring the One Stop Shop closely in its early days, building on successes in preparation for the next stage in our customer service revolution."

The pilot scheme is based on Sun Microsystems Thin Client Technology delivering environmentally friendly centralised computing using Microsoft Windows Terminal Services. Running on virtualised platforms (VMWare ESX 3) ensures that the system is energy efficient and cost effective. Each thin client unit uses only 4 watts of power and increases the client (PC) refresh cycle from 3 years to between 10 and 20 years.





“We are very pleased to have Cherwell District Council join the growing number of European Electronique customers using Sun's Sun Ray thin client technology. We are confident that they will gain huge benefits from this investment, as our customers in schools, higher education, local government, healthcare and the wider public sector are experiencing.”

Simon Schouten, UK Desktop Sales Manager at Sun Microsystems.



European Electronique has presented a solution with the future in mind, building in the potential for the provision of thin client laptops and touch screens. Combined with Sun Secure Global Desktop this would allow home workers secure remote access to council systems. The One Stop Shop system utilises smart card technology giving staff secure access to the systems from any terminal on the One Stop Shop Network and also gives the public controlled Internet access.



Giles Hamson, European Electronique's Technical Architect commented:

“Both European Electronique's and Sun's technical teams have worked closely with Gareth Jones and Simon Park at Cherwell District Council, from decision making and test phases through to successful implementation. We are very excited about this pilot project and looking forward to assisting with future projects.”



The pilot scheme will be launched at two events on April 2nd. The first of these is a lunch with a guided tour designed to introduce members of the public and various voluntary organisations and charities to the idea. In the evening a similar event including the grand unveiling is aimed at developers and representatives from other local authorities. The council plans to roll out further One Stop Shops across the district.



About European Electronique

Now in its twenty-first year, European Electronique provides a range of ICT solutions and services to the corporate and public sectors.

European Electronique's skills are recognised at national Government level and the company is accredited by OGC for the Catalyst ICT Goods and Associated Services Framework and by Becta for the ICT Infrastructure Services Framework.





European Electronique's three principal areas of business activity are the provision of:

- One-stop supply chain solutions (Procurement Services).
- Infrastructure Services Project.
- Maintenance and support services, including ITIL and FITS compliant Managed Services Contracts.



European Electronique has 120 employees and a projected turnover for March 2008 is in excess of £30 million.



For more information about this topic please call European Electronique's Press Officer, Polly Inness on 01865 883300 or email polly.inness@euroele.com

